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Frequently Asked Questions - Remote Counter Unit

Q1 -- How does the mxRCU work

A1 -- Collects pulses from utility meters and displays them as either the standard meter readout (ie kWh's) or Monetary Value (ie £ \$ or#)

Q2 – Can you provide an onward pulse for my Building Management System

A2 – Yes No Problem

Q3 – What type of pulse would be despatched

A3 – A volt free open collector

Q4 – What power source is required

A4 – 230 or 24 volt

Q5 – How do I program in the values

A5 – A user friendly, programming method, two buttons on front panel. 1st button scrolls the 2nd accepts

Q6 – What is the monetary value option

A6 – It's the RCU's ability to display real money instead of standard measurement data i.e. Display £'s instead on kWh's or m3h. Also its re settable

Q7 – What is the advantage of monetary value

A7 – It's much easier to read for consumers, and offers the billing company many advantages including far less billing disputes.

Q8 - How are the displays reset

A8 - A zapper (handheld reader) – just point and press

Q9 – Are all the displays re set

A9 - No there are two displays – 1st is the monetary value which can be re set the 2nd is the historic value which cannot be reset and provides system integrity

Q10 – Are they expensive

A10 -- No the have a Low Ownership cost

Q11 - How many utility meters can be wired into the RCU

A11 - Up to 6 meters into the RCU6 version

Q12 – Do they have to be all of the same type of meters

A12 – No they can be mixed at the programming stage the RCU asks for either kilowatt hours ,metres cubed or litres per hour

Q13 – How do I know they product is of a good quality

A13 – The product is manufactured to ISOEN and the company has an accredited ISO9000 quality system.

Q14 – Can they be used inside panels

A14 – Yes no problem there is a panel mounting bracket available

