



**Matrix Metering Ltd**  
Electricity Meter Manufacturers  
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## Frequently Asked Questions

### DRH 5000 Coin Operated Prepayment Timing Meter

#### Sports & Leisure Applications

**Q - Can I set the DRH 5000 for any time I wish ?**

A - Yes the setting/session time is variable between 1 second and 99 hours.

**Q - If I put more than one coin in will it double the credit available?**

A - Yes example if you set the unit for 10 minutes and put in two coins it will give 20 minutes of credited time.

**Q - Should I want to charge for complete sessions only is there a facility?**

A - Yes this is referred to as 'Minimum Coins'

Example set for 10 minutes on the 3rd coin.

Operation will be ... the unit will switch on and credit 10 minutes each time 3 coins are inserted

**Q - Do you have a Card Operated Version available ?**

A - Yes the Series 202

**Q - How can I find out more information?**

A - Please feel to download any information from this website that you require

**Q - What programming security is available?**

A - Each DRH 5000 has a bespoke security password. The operator is required at installation to insert a four-figure password. The password is required to access the programming functions in future.

**Q - Does the DRH 5000 have a count down display?**

A - Yes the unit has a LCD display, the time is displayed and counts down in seconds, showing the amount of session time remaining.

**Q - How do I program the DRH 5000?**

A - Two buttons on the front panel of the DJH 4000 module, which is sited behind the steel door of the case and password protected at installation.

**Q - What sort of material is the case made of ?**

A - Security is of prime importance, therefore the case is made from heavy duty steel and weighs 3.7 kg, and is finished in a high quality power paint coat finish (similar to your fridge or washing machine finish)

**Q - If I buy more than 1 unit can I use the same password?**

A -- Yes, the password is 4 characters and bespoke to what ever you wish to use.

**Q - For reasons of security, I might want to change the password at a later date.**

A - This is no problem, providing you have the current password, you can go into





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the setting screens and change the password (remember to keep this information in a safe place)

**Q - What about quality of manufacture?**

A - Matrix Metering Limited is a ISO 9000 accredited manufacturing company, the product also has an individual serial number within the memory as part of our very important quality control and traceability system

**Q - Where can I buy a DRH5000?**

A - We sell direct to the whole world, payment via secure credit card connection or bank transfer

**Q - How accurate is the DRH5000 time setting?**

A - The products time calibration standard, is measured against the [US Navy Observatory's Atomic Clock](#) in Washington DC, the world's most accurate time standard.



[www.matrixmetering.com](http://www.matrixmetering.com)



Certificate No. 2030